



## **38th WORLD SCOUT CONFERENCE 2008 JEJU, KOREA 2008 OVERVIEW OF THE EVALUATION BY THE PARTICIPANTS**

A total of 165 participants responded to the evaluation. 68 of them were received on paper at the Conference and 97 were received through online evaluation, containing the same questions, filled by participants after the Conference.

Following a low return of completed evaluation forms at the Tunisia Conference (2005), the evaluation process was prepared differently. Participants could fill their feedback on a daily basis, soon after a session, thus avoiding a last minute situation, especially if the Conference were to be running late on the last day.

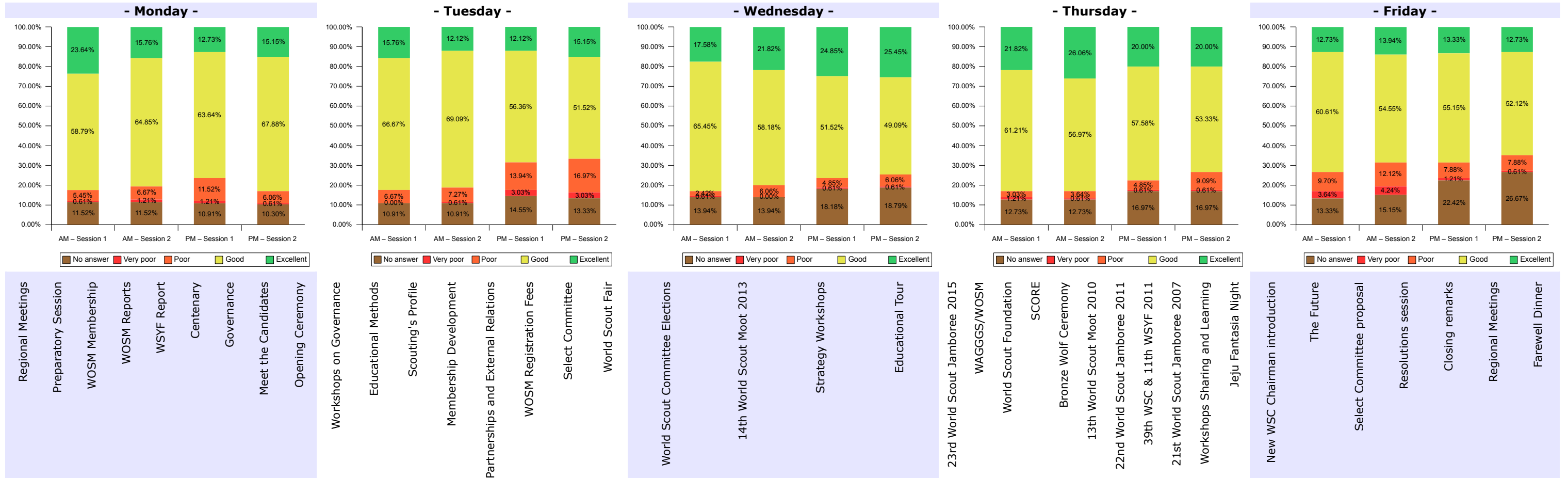
Despite this new process, very few responses (68) were received at the Korea Conference. Hence, in an attempt to obtain more responses, the same evaluation form was made available online, following the Conference. It was created on an easy to use web-based survey platform, which could be filled by the Conference participants having access to internet. This was sent to all Conference participants using the email addresses provided by them during registration. The online evaluation resulted in 97 responses, increasing the total responses to 165.

All questions in the evaluation were created in such a way that responses under "Daily Evaluations" and a "General Evaluation" would contribute to assessing the participants' feedback in five key areas:

1. Content - interesting, satisfying and promising
2. Actors - their roles and interactions
3. The Conference methods
4. Logistics
5. Conference atmosphere

One page was dedicated to obtain personal details of respondents and there was space for comments in every page of the Conference evaluation.

# 1. Content



## Positive

- A balanced Agenda mixing reports, formal & informal sessions and workshops.
- Workshops.
- Social programmes (evenings, educational tour, get together).
- World events reports and presentations.

## Negative

- Select Committee.
- Not enough time dedicated to WOSM Strategy.
- Concentration of decisions on Friday.
- Not enough time scheduled for discussions and debates before voting on resolutions.

## Comments from participants

"I was very pleased with the programme and the management."

"This Conference has been run very efficiently, everyone has done well to ensure that we have covered the content part very well. Congratulations to everyone involved with this wonderful event."

"The changes with much shorter report and the other new additions to the agenda were well received by the participants."

"...the workshops in the afternoon were well received... this was probably the highlight of the Conference for many participants."

"... reports from the Chairman and the Secretary General... should be much shorter as interest in them is often lost after a few minutes, as happened here."

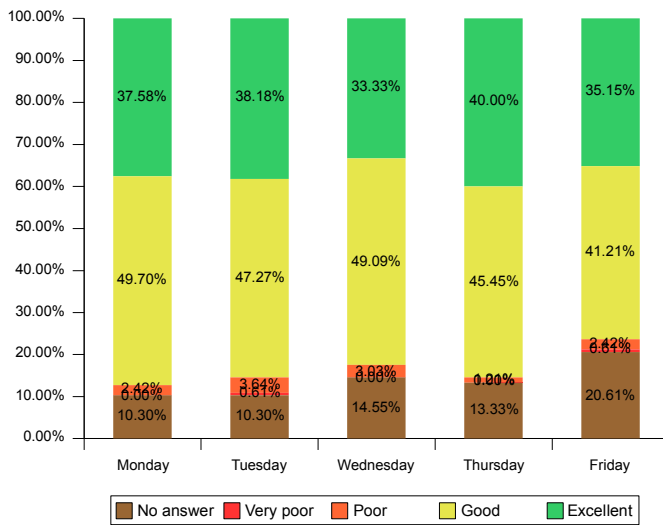
"Very little time to address the topic of the crisis."

"... If there is no opportunity for the Youth Forum to play a role at the Conference, it is simply a token event..."

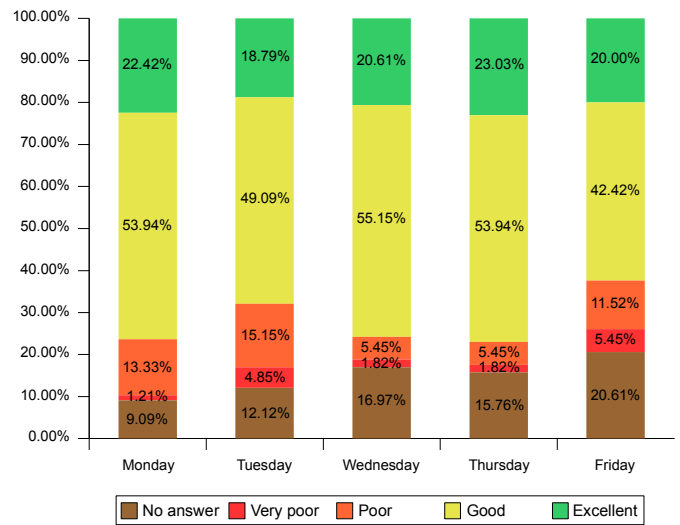
"The resolution debate and voting was flawed, not properly conducted, NSO's were not given enough chance to discuss the solutions. Chairman very biased - resulted in losing direction, the process of motions and amendments was not properly done."

## 2. Actors

### - Organisers -



### - Session Chairs -



#### Positive

- Dedication and support provided by the host committee.
- Performance of the WSB.

#### Negative

- The interactions with and role of the World Scout Committee.
- The chairs during Select Committee and voting of the resolutions.
- The lack of preparedness of some delegations.

### Comments from participants

"Excellent experience in general. Needs more time during sharing and learning workshops."

"The service from the host committee was the best I have ever experienced."

"I would like to sincerely thank the organising committee and the Korea Scout Association for their well organised international event."

"Thanks a lot for the kind support from WSB and KSA."

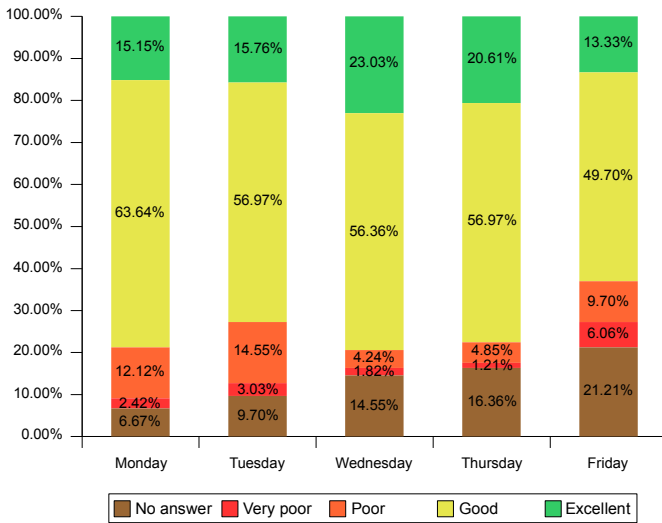
"The chairmanship of the Select Committee should have been given to a professional chairman in order to avoid frustrations."

"It was a shame to see how many delegations did not bring the proper documents for the discussion on the resolution for the Select Committee."

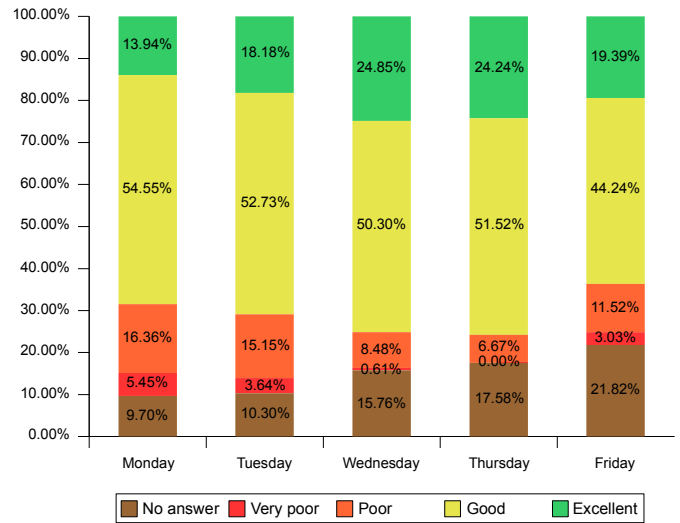
"The World Scout Committee was not leading the Conference content-wise. Especially the Constitution revision was prepared only from a technical point of view, but there was not enough political preparation to ensure smooth handling."

### 3. The Conference methods

- Working Methods -



- Opportunities for an active participation -



#### Positive

- Support provided (documentation, presentations and translations).
- The variety in working methods.
- Opportunities to interact with others.

#### Negative

- Voting and election process.

#### Comments from participants

"Excellent experience in general. Needs more time during sharing and learning workshops."

"Workshop was good with proper support materials and facilitator knew the job. Big rooms, small groups can focus well."

"... The regional meetings made it a nice and relaxing conclusion for the Conference."

"... it was especially valuable to get outside the ICC Jeju and see something of Jeju..."

"To prevent voting problems and chaos, there should be an electronic voting device system!"

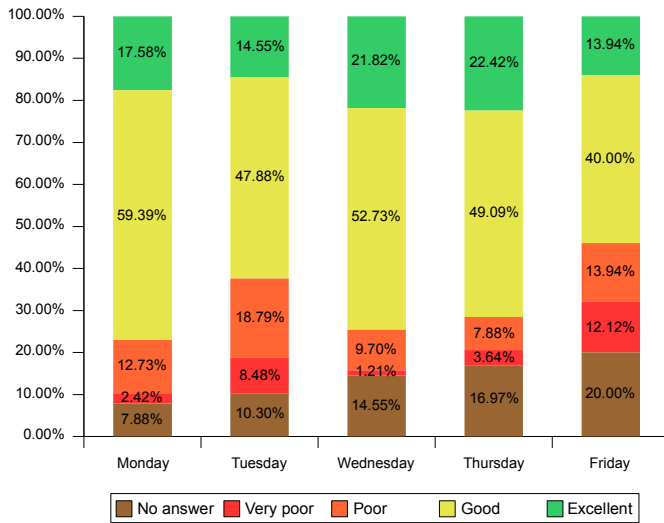
"The Select Committee was a challenge as many NSOs appeared not to understand the rules of procedure."

"Voting on resolutions and amendments to the constitution was a mess."

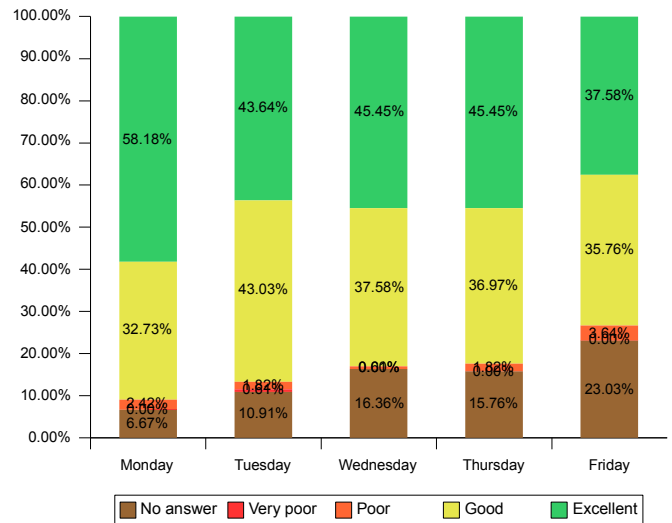
"Not enough time for all the workshops proposed."

## 4. Logistics

- Timing -



- Venue -



### Positive

- Excellent venue with very good facilities.
- 62% of respondents said that the transportation was excellent and 26% said it was good.
- Meals: 48% excellent and 40% good.
- Accommodation: 50% excellent and 32% good.
- Online Conference registration system was appreciated.
- On-site checking-in: 46% excellent and 40% good.

### Negative

- Communications (IT facilities, Internet access and phones) could be improved.
- Timing badly rated on Tuesday and Friday (long sessions).

### Comments from participants

"The venue was very nice and well set up."

"Venue and hotel accommodation were excellent!"

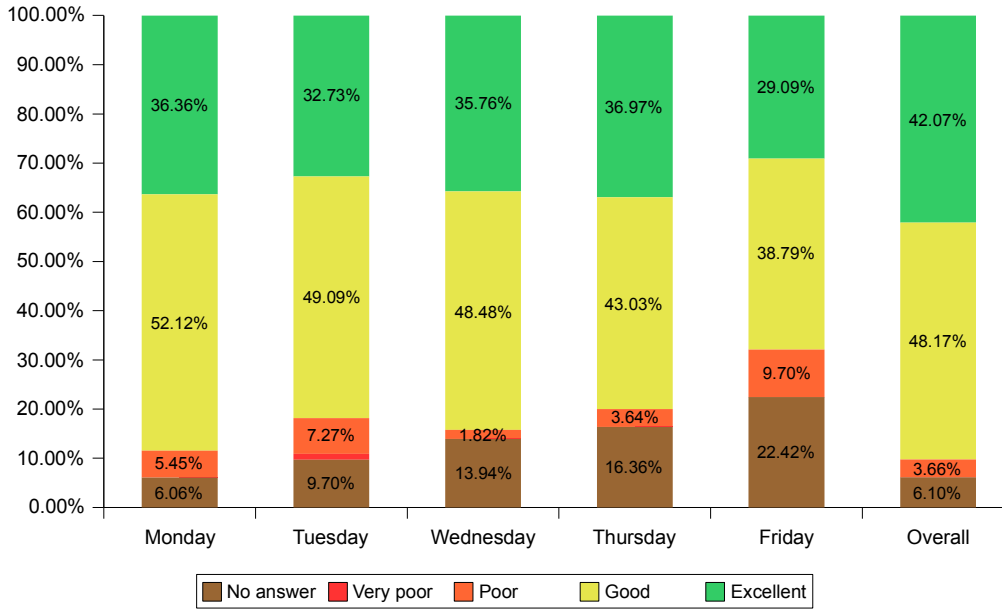
"Meals were excellent in variety."

"Much more time was needed for voting resolutions."

"To ban Internet connections in the plenary fall hampered the work of several delegations..."

"... Conference documents should have been available much sooner. Specially those that needed extra time for delegations to comprehend and analyze (i.e. documents 7, 10 and 11)..."

### 5. Conference atmosphere



#### Positive

- 42% of the people think that the overall atmosphere of the Conference was excellent and 48% good.
- High level of satisfaction from attendees.

#### Negative

- Long session on resolutions lead to a lower Conference atmosphere on Friday.

#### Comments from participants

*"From Durban to Jeju, this is the best ever World Scout Conference for me (since 1999). Very generous hosts, helpers and a very dedicated staff."*

*"We were on time most of the time which kept the positive feel and mood for the whole Conference."*

*"Excellent overall."*

- none -